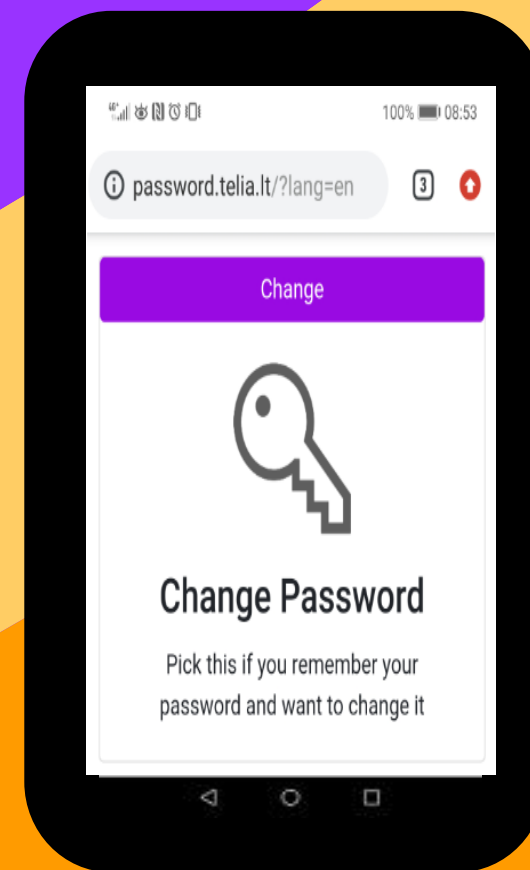


**Change your password with
mobile phone**



How to change your password?



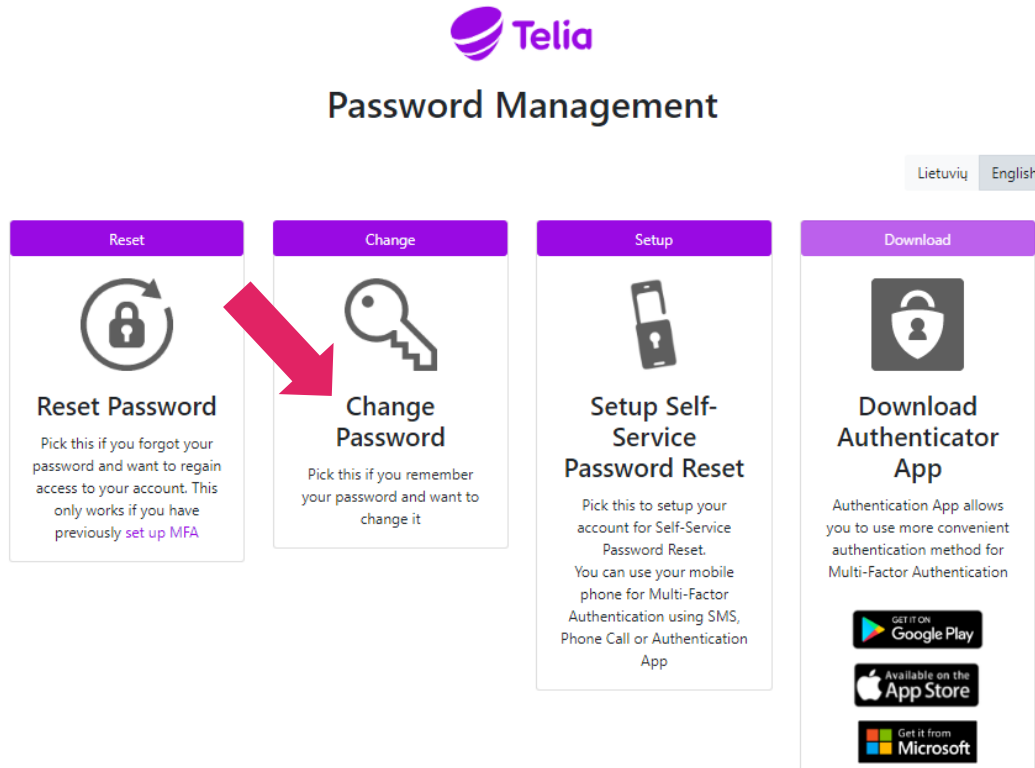
Change password

(1)

Your password has expired – change yourself.

1 STEP

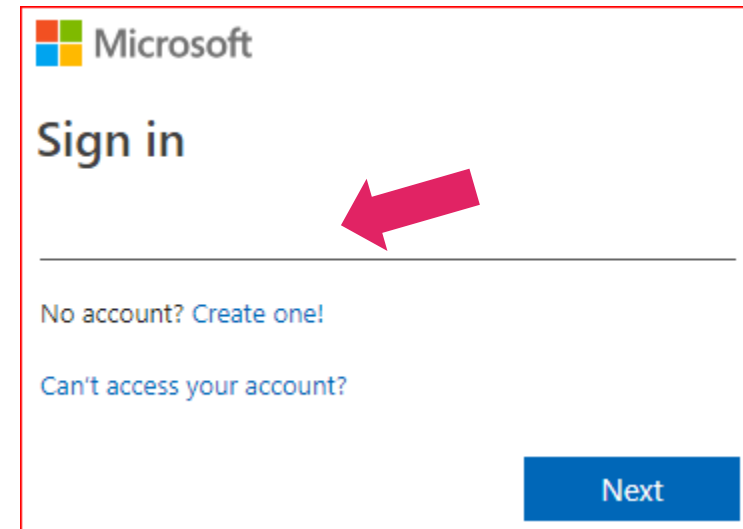
Open <http://password.telia.lt/?lang=en>
and click “Change Password”



The screenshot shows the Telia Password Management interface. At the top is the Telia logo and the text 'Password Management'. Below this are four main options: 'Reset', 'Change', 'Setup', and 'Download'. The 'Change' option is highlighted with a red arrow. The 'Change' option includes a key icon and the text: 'Change Password. Pick this if you remember your password and want to change it'. The 'Reset' option includes a padlock icon and the text: 'Reset Password. Pick this if you forgot your password and want to regain access to your account. This only works if you have previously set up MFA'. The 'Setup' option includes a mobile phone icon and the text: 'Setup Self-Service Password Reset. Pick this to setup your account for Self-Service Password Reset. You can use your mobile phone for Multi-Factor Authentication using SMS, Phone Call or Authentication App'. The 'Download' option includes a shield icon and the text: 'Download Authenticator App. Authentication App allows you to use more convenient authentication method for Multi-Factor Authentication'. Below the 'Download' option are logos for Google Play, the App Store, and Microsoft.

2 STEP

Enter work e-mail account -> Next.



The screenshot shows the Microsoft Sign in page. At the top is the Microsoft logo and the text 'Sign in'. Below this is a horizontal line representing an input field. A red arrow points to this input field. Below the input field are two links: 'No account? Create one!' and 'Can't access your account?'. At the bottom right is a blue 'Next' button.



Change password

(2)

Your LTCOM password has expired – change yourself.

3 STEP

Enter your work e-mail account and password and click “Sign in”



Sign in with your organizational account

Sign in

4 STEP

Click “Yes”



Stay signed in?

Do this to reduce the number of times you are asked to sign in.

Don't show this again

No

Yes



Change password

(3)

Your password has expired – change yourself.

change password

User ID

Old password

Create new password

Confirm new password

submit

cancel

5 STEP

Enter your old password, new password and repeat new password.

Password requirements:

- Not contain first name, last name, email address mailbox or domain, company name or commonly used passwords or the last password.



**Your password has been
changed successfully**